

# September 7, 2024

#### **BSE Limited**

25<sup>th</sup> Floor, P J Towers, Dalal Street, Fort, Mumbai- 400 001 Scrip Code: 531637

Dear Sirs,

# Sub.: Business Responsibility and Sustainability Report for financial year 2023-24

The Business Responsibility and Sustainability Report of the Company for the financial year 2023-24, is attached.

The said Report is also available on the Company's website at <a href="https://www.dizcoverpraveg.com">www.dizcoverpraveg.com</a>.

This is for your information and records.

Thanking You,

Yours Faithfully, For Praveg Limited

(Formerly known as Praveg Communications (India) Limited)

# **Mukesh Chaudhary**

Company Secretary & Compliance Officer

Encl. : As Above



# BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORT

### **SECTION A: GENERAL DISCLOSURES**

The IMF's July 2024 World Economic Outlook Update projects stable global growth at 3.2% in 2024, rising slightly to 3.3% in 2025. While Asia showed strong economic activity early in the year, the U.S. and Japan faced slowdowns due to weakening consumption and supply disruptions. Europe's recovery was driven by improved services, and China's growth benefited from rising domestic consumption and exports.

# I. Details of the listed entity

1.	Corporate Identity Number (CIN) of the Listed Entity	L24231GJ1995PLC024809
2.	Name of the Company	Praveg Limited (Formerly known as Praveg Communications (India) Limited)
3.	Year of Incorporation	February 28, 1995
4.	Registered address	18th Floor, Westport, Opp. Montecristo Banquet,
	Sindhu Bhawan Road, Thaltej, Ahmedabad - 380059	
5.	Corporate address Sindhu Bhawan Road, Thaltej, Ahmedabad - 380059	18th Floor, Westport, Opp. Montecristo Banquet,
6.	E-mail	info@praveg.com
7.	Telephone	+91 79 2749 6737
8.	Website	www.dizcoverpraveg.com
9.	Financial year for which reporting is being done	
	Current Financial Year	April 1, 2023 to March 31, 2024
	Previous Financial Year	April 1, 2022 to March 31, 2023
	Prior to Previous Financial Year	April 1, 2021 to March 31, 2022
10.	Name of the Stock Exchange(s) where shares are listed	BSE Limited
11.	Paid-up Capital	Rs. 24,53,26,130/-
12.	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report	Name: Mr. Mukesh Chaudhary Designation: Company Secretary & Compliance Officer
		E-mail ld: cs@praveg.com
		Contact Number: +91 97129 28420
13.	Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together).	Standalone basis
14.	Name of assurance provider	-
15.	Type of assurance obtained	-

### II. Products/services

# 16. Details of business activities (accounting for 90% of the turnover) (Account Department)

### Details of business activities (accounting for 90% of the turnover)

Sr. No.	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1	Accommodation	Hotel service including accommodation/rooms, dining, bar, banquets, conference, meeting rooms, spa, fitness center, swimming pool, etc.	76.88%
2	Event and Exhibition	Events, exhibitions, conventions and trade shows organisation and assistance services.	23.12%

# 17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover)

Sr. No.	Product/Service	NIC Code	% of total Turnover Contributed	
1.	Accommodation Services	99632900	65%	
2.	Food and Beverage Services	99633102	12%	
3.	Other Services	99633930	23%	

# III. Operations

# 18. Number of locations where plants and/or operations/offices of the entity are situated

Location	Number of plants	Number of offices*	Total	
National	N.A.	13	13	
International	N.A.	N.A.	N.A.	

### 19. Markets served by the entity

#### a. Number of locations:

Location	Number of plants
National (No. of States)	3
International (No. of Countries)	N.A.

#### b. What is the contribution of exports as a percentage of the total turnover of the entity: Nil

#### c. A brief on types of customers

- I) Tourists We, at Praveg, cater to guests who are looking for comfortable, eco-friendly and luxurious accommodations.
- ii) Event and conference attendees Our various resorts offer event spaces and conference rooms, making them an ideal choice for corporate/government events and conferences.
- iii) Wedding guests Our resorts/ hotels are also popular wedding venues.



## IV. Employees

# 20. Details as at the end of Financial Year:

### a) Employees and workers (including differently abled)

Sr.	Particulars	ulars Total (A) Male		ale	Female	
No.	i ai ticulai s	iotai (A)	No. (B)	% (B / A)	No. (C)	% (C / A)
EMPLOYEES						
1.	Permanent (D)	871	810	93.00%	61	7.00%
2.	Other than Permanent (E)	-	-	-	-	-
3.	Total employee (D + E)	871	810	93.00%	61	7.00%
		WORKER	RS			
4.	Permanent (F)					
5.	Other than Permanent (G)	N.A.				
6.	Total workers (F + G)					

#### b) Differently abled Employees and workers

Sr.	Particulars	Total (A)	Male		Female	
No.	raiticulais	iotai (A)	No. (B)	% (B / A)	No. (C)	% (C / A)
	DIFFER	ENTLY ABLEC	EMPLOYEES	5		
1.	Permanent (D)					
2.	Other than Permanent (E)	Nill				
3.	Total employee (D + E)					
	DIFFE	RENTLY ABLE	D WORKERS			
4.	Permanent (F)					
5.	Other than Permanent (G)	Nill				
6.	Total workers (F + G)					

### 21. Participation/Inclusion/Representation of women

### a) Employees and workers (including differently abled)

	Total (A)	No. and percentage of Females		
	iotai (A)	No. (B)	% (B / A)	
Board of Directors*	7	2	28.57%	
Key Management Personnel	3	-	-	

<sup>\*</sup> Whole Time Director is counted in both BOD and KMPs.

# 22. Turnover rate for permanent employees and workers

	FY 24		FY 23			FY 22			
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	39%	51%	24%	30%	47%	21%	32%	49%	19%
Permanent Workers		N.A	۹.						

# V. Holding, Subsidiary and Associate Companies (including joint ventures)

### 23. (a) Names of holding/subsidiary/associate companies/joint ventures

Sr. No.	Name of the holding / subsidiary/ associate companies / joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1.	Praveg Adalaj Tourism Infrastructure			
	Private Limited	Subsidiary	100%	No
2.	Praveg Safaris Kenya Limited	Subsidiary	100%	No
3.	Praveg Safaris Tanzania Limited	Subsidiary	99%	No
4.	Praveg Communications (USA) Inc	Subsidiary	100%	No
5.	Praveg Communications AUS Pty Ltd	Subsidiary	100%	No
6.	Sardar Sarovar Tourism Opportunities	Joint Venture	50%	No

#### VI. CSR Details

24. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: Yes

(ii) Turnover: Rs. 91.42 crores (iii) Net worth: Rs. 287.75

### VII. Transparency and Disclosures Compliances

# 25. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct

	Grievance Redressal	FY 2023-24 Current Financial Year			FY 2022-23 Previous Financial Year			
Stakeholder group from whom complaint is received	Mechanism in Place (yes/No) (If yes, then provide web-link for grievance redress policy)	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	
Communities	Yes	-	-	NA	-	-	NA	
Investors (other than shareholders)	Yes	-	-	NA	-	-	NA	
Shareholders	Yes	2	0	-	0	0	NA	
Employees and workers	Yes	0	0	NA	0	0	NA	
Customers	Yes	143	0	NA	21	0	NA -	
Value Chain Partners	Yes	0	0	NA	0	0	NA	
Other (please specify)	Yes	0	0	NA	0	0	NA	

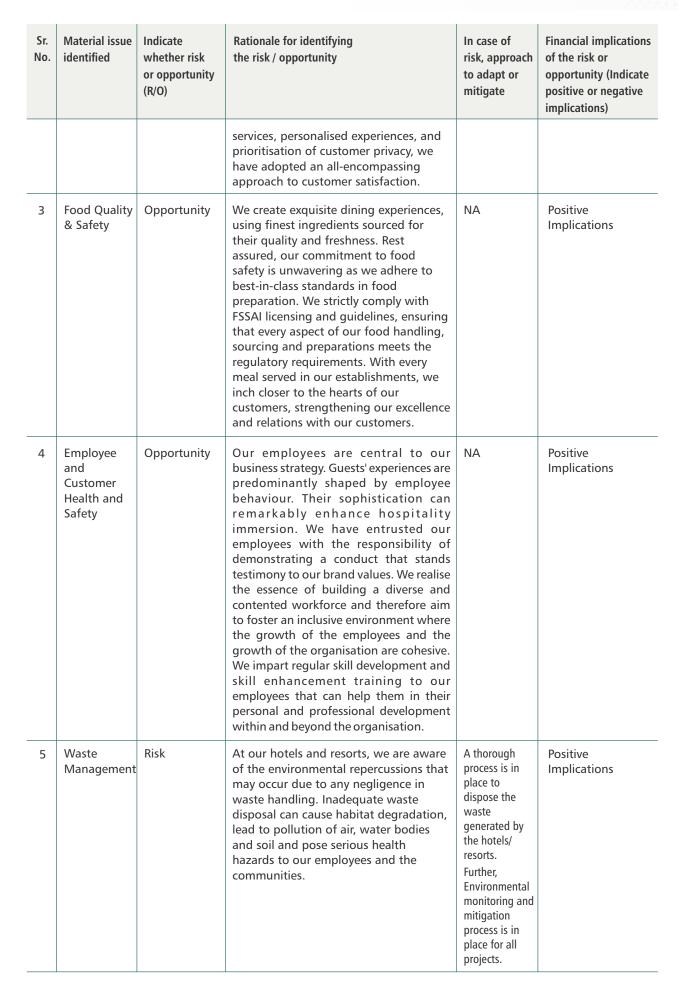
#### 26. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format.

Sr. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1	Corporate Governance	Opportunity	The legacy that continues to endure and thrive, is a reflection of our robust governance, commitment to upholding the highest standards of ethics and acceptance and adherence to all the evolving statutory requirements. The Company maintains an organisational wide integration of responsible business conduct through a strong governance architecture built on the bedrock of the principles of the Company.	NA	Positive Implications
2	Customer Satisfaction	Opportunity	Our utmost commitment to provide customer satisfaction is ingrained in our fundamental code of conduct that lays out the expectation of putting the customer first, the Company second and self-last. Through our exquisite stays, bespoke opulence, exceptional	NA	Positive Implications



Sr. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
			services, personalised experiences, and prioritisation of customer privacy, we have adopted an all-encompassing approach to customer satisfaction.		
3	Food Quality & Safety	Opportunity	We create exquisite dining experiences, using finest ingredients sourced for their quality and freshness. Rest assured, our commitment to food safety is unwavering as we adhere to best-in-class standards in food preparation. We strictly comply with FSSAI licensing and guidelines, ensuring that every aspect of our food handling, sourcing and preparations meets the regulatory requirements. With every meal served in our establishments, we inch closer to the hearts of our customers, strengthening our excellence and relations with our customers.	NA	Positive Implications
4	Employee and Customer Health and Safety	Opportunity	Our employees are central to our business strategy. Guests' experiences are predominantly shaped by employee behaviour. Their sophistication can remarkably enhance hospitality immersion. We have entrusted our employees with the responsibility of demonstrating a conduct that stands testimony to our brand values. We realise the essence of building a diverse and contented workforce and therefore aim to foster an inclusive environment where the growth of the employees and the growth of the organisation are cohesive. We impart regular skill development and skill enhancement training to our employees that can help them in their personal and professional development within and beyond the organisation.	NA	Positive Implications
	Waste Management	Risk	At our hotels and resorts, we are aware of the environmental repercussions that may occur due to any negligence in waste handling. Inadequate waste disposal can cause habitat degradation, lead to pollution of air, water bodies and soil and pose serious health hazards to our employees and the communities.	A thorough process is in place to dispose the waste generated by the hotels/ resorts. Further, Environmental monitoring and mitigation process is in place for all projects.	Positive Implications





Sr. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
6	Employee engagement and development	Opportunity	Our employees are central to our business strategy. Guests' experiences are predominantly shaped by employee behaviour. Their sophistication and attention to details can remarkably enhance hospitality immersion. We have entrusted our employees with the responsibility of demonstrating a conduct that stands testimony to our brand values. We realise the essence of building a diverse and contented workforce and therefore aim to foster an inclusive environment where the growth of the employees and the growth of the organisation are cohesive. We impart regular skill development and skill enhancement training to our employees that can help them in their personal and professional development within and beyond the organisation.	NA	Positive Implications
7	Data Privacy and Cybersecurity	Risk	With an increased potential risk of data breaches and expanded the attack surface for potential cyber threats. Inadequate data security measures may result in loss of confidential data, pose threat to customer privacy, create trust gaps and attract legal consequences for the Company.	We nave integrated a stringent and transparent approach to how we collect, use and disclose information. Our dedicated adherence to the applicable data privacy regulations is upheld through the integration of various obligations, industry best practices and tools as outlined in our Privacy Policy. Access to the information is exclusively granted to authorised employees, who operate in alignment with our robust security controls.	Positive Implications

# **SECTION B: MANAGEMENT AND PROCESS DISCLOSURES**

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

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Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9	
Policy and management processes										
a. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/ No)	Y	Y	Y	Y	Y	Y	NA	Y	Y	
b. Has the policy been approved by the Board? (Yes/No)	Y	No	Υ	Υ	No	No	NA	Y	No	
Web Link of the Policies, if available	https://www.dizcoverpraveg.com/code-of-conduct-and-policies									
Whether the entity has translated the policy into procedures.		Y	Y	Υ	No	No	No	Y	Y	
(Yes / No)										
Do the enlisted policies extend to your value chain partners? (Yes/No)					No					
Name of the national and international codes/ certifications/labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustee) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	The formulation of all policies has been guided by industry best practices and in compliance with regulatory mandates.									
Specific commitments, goals and targets set by the entity with defined timelines, if any.	The Company acknowledges its role in creating a positive impact by focusing on investor awareness and corporate social responsibility. The Company continuously takes measures to align its processes and controls with the principles of sustainable business practices.									
Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.										
Governance, leadership and oversight										
Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets, and achievements	Please refer section on Performance Review of the annual report for FY23-24.									
Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).	Name: Bijal Kiran Parikh Designation: Finance Director DIN: 07027983									
Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.	NO									

Subject for Review		Indicate whether review was undertaken by Director / Committee of the Board/ Any other Committee										ttee				
		P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9	P 1	P 2	P 3	P 4	P 5	P 6	P 7
Performance against above policies and follow up action	All policies approved by the Board and signed by the official who oversees the implementation of such policies. The Codes have been circulated to Directors and Management Personnel, and its compliance is affirmed by them annually as per Regulation 26(3) of the SEBI Listing Regulations.															
Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances	The company is in compliance to the extant with regulations as applicable.															



Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency.

Evaluation is a continuous process and is done internally. No, external agency was involved for carrying assessment/ evaluation of the working of its policies.

((\*))\/ \((\*))\/ \((\*))\/ \((\*))\/ \((\*))\/

9. If answer to question (1) above is "No" i.e. not all Principles are covered by a policy, reasons to be stated:

Questions	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9
The entity does not consider the Principles material to its business (Yes/No)	NA								
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)	NA								
The entity does not have the financial or/human and technical resources available for the task (Yes/No)					NA				
It is planned to be done in the next financial year (Yes/No)	NA								
Any other reason (please specify)				NA					

#### SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

# PRINCIPLE 1 BUSINESSES SHOULD CONDUCT AND GOVERN THEMSELVES WITH INTEGRITY, AND IN A MANNER THAT IS ETHICAL, TRANSPARENT AND ACCOUNTABLE

Praveg is committed to uphold its ethics to the highest standard and integrate sustainability across all company operations. All work and values are governed by the Praveg's Code of Conduct. This further solidifies the company's accountability and responsibility towards its stakeholders. Praveg strives to adhere to its principles and values. Praveg also displays solid commitment to National regulatory standards and governing bodies.

#### **ESSENTIAL INDICATORS**

1. Percentage coverage by training and awareness programmes on any of the Principles during the financial year

Segment	Total number of training and awareness programmes held	Topics/ principles covered under the training and its impact	%age of persons in respective category covered by the awareness programmes
Board of Directors	2	Code of Conduct and Regulatory Updates	100.00%
Key Managerial Personnel	1	Code of Conduct	100.00%
Employees other than	30	Code of Conduct, Fire and	
BoD and KMPs		evacuation, Whistle-blower policy, health safety and hygiene, Waste Management and other technical trainings	100.00%
Workers		NA, as the company does not have any workers.	

2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):

		Monetary			
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In ₹)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty/ Fine	Nil	Nil	-	Nil	Nil
Settlement	Nil	Nil	-	Nil	Nil
Compounding Fee	Nil	Nil	-	Nil	Nil
		Non-Monetary			
	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In ₹)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Imprisonment	Nil	Nil	Nil	Nil	
Punishment	Nil	Nil	Nil	Nil	

3. Of the instances disclosed in Question 2 above, details of the Appeal/Revision preferred in cases where monetary or nonmonetary action has been appealed:
Not Applicable

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a weblink to the policy.

The Company's Code of Conduct is tailored to ensure compliance with all applicable laws and legal requirements including aspects of anti-bribery, anti-corruption, ethical approach to conflict of interest, etc. All and any acts of gross misconduct are dealt with utmost severity under both company policies and to the fullest extent of any applicable law. This is further encapsulated in the Whistleblower policy which extends to include all our employees, partners and vendors and empowers them to escalate issues related to corruption and bribery without any fear of retaliation.

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

	FY 2023-24 (Current Financial year)	FY 2022-23 (Previous Financial year)
Directors	Nil	Nil
KMPs Nil	Nil	
Employees	Nil	Nil
Workers	NA	NA

6. Details of complaints with regard to conflict of interest:

	1	23-24 ancial year)	FY 2022-23 (Previous Financial year)			
	Number	Remarks	Number	Remarks		
Number of complaints received in relation to issues of Conflict of Interest of the Directors	Nil	NA	Nil	NA		
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	Nil	NA	Nil	NA		



7. Provide details of any corrective action taken or underway on issues related to fines/penalties/action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest:

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Not Applicable as there were no such cases.

8. Number of days of accounts payable (Accounts payable \* 365) / Cost of goods/ services procured) in the following format:

	FY 2023-24 (Current Financial year)	FY 2022-23 (Previous Financial year)
Number of days of accounts payable	44 days	66 days

### 9. Open-ness of Business

Provide details of concentration of purchase and sales with trading houses, dealers and related parties along with loans and advances & investments, with related parties, in following format:

Parameter	Metrics	FY 2023-24 (Current Financial year)	FY 2022-23 (Previous Financial year)
Concentration of Purchases*	<ul> <li>a. Purchases from trading houses as % of total purchases</li> <li>b. Number of trading houses where purchases are made from</li> <li>c. Purchases from top 10 trading houses as % of total purchases from trading houses</li> </ul>	Nill	Nill
Concentration of Sales	<ul> <li>a. Sales to dealers/distributors as % of total sales</li> <li>b. Number of dealers / distributors to whom sales are made</li> <li>c. Sales to top 10 dealers / distributors as % of total sales to dealers/distributors</li> </ul>	Nill	Nill
Share of RPTs in	<ul> <li>a. Purchases (Purchases with related parties / Total Purchases)</li> <li>b. Sales (Sales to related parties / Total Sales)</li> <li>c. Loans &amp; advances (Loans &amp; advances given to related parties / Total loans &amp; advances)</li> <li>d. Investments (Investments in related parties / Total Investments made)</li> </ul>	Nill 14.11% Nill Nill	Nill 2.69% Nill Nill

<sup>\*</sup>Concentration of Purchases: The consideration of this parameter is with respect to import through trading house.

Trading House refers to a business that primarily engages in the trading and export of various goods or products. Such businesses often play a crucial role in facilitating international trade by sourcing, purchasing, and selling goods to international markets. (Source: Income Tax Act)

#### Leadership **Indicators**

- Awareness programmes conducted for value chain partners on any of the Principles during the financial year
   None.
- 2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/ No). If Yes, provide details of the same.

The Company has structured and implemented adequate policies and processes aimed at preventing and mitigating any conflict of interest involving the Board of Directors. The robust mechanism requires the members of the Board to furnish a comprehensive list of entities in which they hold an interest, at the beginning of every Financial Year and as and when there is any change in such interest.

To identify and deal with matters concerning conflict of interest, Praveg Limited has also implemented a Related Party Transaction Policy. The policy articulates a comprehensive process of reviewal and approval of material related party transactions, while carefully considering any potential or actual risk of conflict of interest that may arise because of entering into these transactions. The Audit Committee and the Board review this policy as and when required but at least every three years and propose amendments required to comply with the Securities and Exchange Board of India (Listing Obligations & Disclosure Requirements) Regulations, 2015 ("Listing Regulations") and the Companies Act, 2013 ("Act").

# PRINCIPLE 2 BUSINESSES SHOULD PROVIDE GOODS AND SERVICES IN A MANNER THAT IS SUSTAINABLE AND SAFE

#### **Essential Indicators**

 Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

	FY 2023-24 (Current Financial year)	FY 2022-23 (Previous Financial year)	Details of improvements in environmental and social impacts
R&D	Nil	Nil	Nil
Capex	Nil	Nil	Nil

- 2. a. Does the entity have procedures in place for sustainable sourcing?

  Not Applicable.
  - b. If yes, what percentage of inputs was sourced sustainably? Not Applicable.
- 3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste:

As a hospitality service provider, we do not engage in the manufacturing or selling of products. Nevertheless, we have implemented comprehensive waste management policies and practices for our own operations.

4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same:

Not Applicable

# **Leadership Indicators**

 Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?

As the company is in the Hospitality business and comes under a service-sector, the disclosure is not applicable to the business.

2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same:

As the company is in the Hospitality business and comes under a service-sector, the disclosure is not applicable to the business.

3. <u>Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry)</u>

As the company is in the Hospitality business and comes under a service-sector, the disclosure is not applicable to the business.

4. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:

As the company is in the Hospitality business and comes under a service-sector, the disclosure is not applicable to the business.



5. Reclaimed products and their packaging materials (as percentage of products sold) for each product category:

As the company is in the Hospitality business and comes under a service-sector, the disclosure is not applicable to the business.

PRINCIPLE 3 BUSINESSES SHOULD RESPECT AND PROMOTE THE WELL-BEING OF ALL EMPLOYEES, INCLUDING THOSE IN THEIR VALUE CHAINS

#### **Essential Indicators**

1. a. Details of measures for the well-being of employees:

			% of Employees Covered by									
Category	Total (A)	Health Insurance			Accident Insurance		Maternity Benefits		Paternity Benefits		Day Care facilities	
		No. (B)	% (B / A)	No. (C)	% (C / A)	No. (D)	% (D / A)	No. (E)	% (E / A)	No. (F)	% (F / A)	
	Permanent Employees											
Male	665	665	100%	665	100%	0	N.A.	665	100%	-	-	
Female	29	29	100%	29	100%	29	100%	0	N.A.	-	-	
Total	694	694	100%	694	100%	29	100%	665	100%	-	-	
	Other than Permanent employees											
Male	-	-	-	-	-	-	-	-	-	-	-	
Female	-	-	-	-	-	-	-	-	-	-	-	
Total	-	-	-	-	-	-	-	-	-	-	-	

b. Details of measures for the well-being of workers: Not Applicable

	FY 2024 Current Financial Year	FY 2023 Previous Financial Year
Cost incurred on well-being measures as a % of total revenue of the Company	0.00%	0.00%

2. Details of retirement benefits, for Current Financial year and Previous Financial year.

	FY 2024 Curren	t Financial Year	FY 2023 Previous Financial Year			
Benefits	No. of employees covered as a % of total employees	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	Deducted and deposited with the authority (Y/N/N.A.)		
PF	100%	Yes	100%	Yes		
Gratuity	100%	Yes	100%	Yes		
ESI	36%	Yes	32%	Yes		
Others	-	-	-	-		

- 3. Accessibility of workplaces: Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

  Our premises/offices are accessible to differently abled employees wherever they are employed.
- 4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

The Company does not have a specific equal opportunity policy in place, but as per our recruitment policy, the Company does not discriminate on any factors like race, religion, caste, gender and any disabilities (Physical disabilities/Intellectual Disability/ Mental Behaviour) etc.

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5. Return to work and Retention rates of permanent employees and workers that took parental leave.

	Permanent	Employees	Permanent Workers			
Gender	Return to Work Rate	Retention Rate	Return to Work Rate	Retention Rate		
Male	100%	100%	NA	NA		
Female	100%	100%	NA	NA		
Total	100%	100%	NA	NA		

Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

	Yes/No (If Yes, then give details of the mechanism in brief)
Permanent Workers	NA
Other than Permanent Workers	NA
Permanent Employees	Yes, the company has Vigil Mechanism/Whistle Blower Policy for this purpose
Other than Permanent Employees	Yes, the company has Vigil Mechanism/Whistle Blower Policy for this purpose

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

	FY	2023-24 (Current Financial Ye	FY 2022-23 (Previous Financial Year)				
	Total employees / workers in respective category (A)	No. of employees/ Workers in respective category, who are part of association (s)/ Union (B)	% (B / A)	Total employees / workers in respective category (A)	No. of employees/ Workers in respective category, who are part of association (s)/ Union (B)	% (B / A)	
Total Permanent							
employees	-	-	-	-	-	-	
Male	-	-	-	-	-	-	
Female	-	-	-	-	-	-	
Total Permanent Workers		NA	NA				

8. Details of training given to employees and workers:

Jetans of tran	iiig giveii	to emp	oloyees	aria vvo	ikeis.							
	FY	FY 2023-24 (Current Financial Year)						FY 2022-23 (Previous Financial Year)				
Category	Total (A)	On Health and Safety measures		On Skill upgradation		Total (D)	On Health and safety measures		On Skill upgradation			
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)		
Employees												
Male	810	30	3.70%	0	0.00%	143	0	0.00%	0	0.00%		
Female	61	0	0.00%	0	0.00%	28	0	0.00%	0	0.00%		
Total	871	30	3.44%	0	0.00%	171	0	0.00%	0	0.00%		
Workers												
Male												
Female					N.A.							
Total												



### 9. Details of performance and career development reviews of employees and worker:

Performance appraisal was conducted during the year for all the eligible employees as per Company's policies.

D (%)	FY 2023-24	4 (Current Fina	ncial Year)	FY 2022-23 (Previous Financial Year)					
Benefits	Total (A)	No. (B)	% (B/A)	Total (C)	No. (D)	% (D/C)			
Employees									
Total Permanent Employees	871	286	32.59%	171	124	83.22%			
- Male	810	264	36.07%	143	119	17.86%			
- Female	61	22	32.84%	28	5	72.51%			
<b>Total Permanent Workers</b>									
Male	N.A.								
Female									

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#### 10. Health and safety management system:

a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage such system?

The Company is committed towards health & safety of its employees and has undertaken various awareness programmes on safety protocols by conducting periodic trainings on fire safety and evacuation drills, internal communication and alerts are sent out to employees, etc.

The Company strongly pays its emphasis on both, the physical and mental well-being of its employees and has organised various workshops and discussions with well-being experts and medical practitioners. At the workplace, training programmes on the safety of women employees is mandatory for all employees. Further, the employees are covered under the following policies:

- Group Mediclaim Policy
- Personal Accident Policy
- Employee State & Insurance policy
- b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

The Company provides financial solutions and does not engage in manufacturing activities and hence the above is not applicable for us. However, the Company has proper health and safety management system in place as specified above in 10 (a).

c. Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks. (Y/N)

#### **Not Applicable**

- d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No) Yes. The Company has the following non-occupational medical and healthcare services for its employees:
  - Group Mediclaim Policy
  - Personal Accident Policy

#### 11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category	FY 24	FY23
Lost Time Injury Frequency Rate (LTIFR)	Employees	Not Recorded	Not Recorded
(per one million-person hours worked)	Workers	NA	NA
Total recordable work-related injuries	Employees	Not Recorded	Not Recorded
	Workers	NA	NA
No. of fatalities	Employees	Nil	Nil
	Workers	NA	NA
High consequence work-related injury or	Employees	Not Recorded	Not Recorded
ill-health (excluding fatalities)	Workers	NA	NA

# 12. Describe the measures taken by the entity to ensure a safe and healthy workplace. Refer 10(a) above

### 13. Number of Complaints on the following made by employees and workers:

	FY 2023	-24 (Current Finan	cial Year)	FY 2022-23 (Previous Financial Year)			
Benefits	Filed during the year	Pending Resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks	
Working Conditions	Nil	Nil	Nil	Nil	Nil	Nil	
Health & Safety	Nil	Nil	Nil	Nil	Nil	Nil	

### 14. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	The Company periodically reviews and assesses the effectiveness of health
working conditions	and safety practices, working conditions of its offices by its internal team.

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

No corrective actions pertaining to above mentioned parameters was necessitated by the Company during the year under review.

#### **Leadership Indicators**

- Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N): No
- Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners: Not Applicable
- 3. Provide the number of employees / workers having suffered high consequence work-related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment.

Gender		of effected s/ Workers	No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment.		
	FY 2023-24 (Current FY)	FY 2022-23 (Previous FY)	FY 2023-24 (Current FY)	FY 2022-23 (Previous FY)	
Employees	Nil	Nil	Nil	Nil	
Workers	NA	NA	NA	NA	

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No)

Yes

5. Details on assessment of value chain partners

	% of value chain partners (by value of business done with such partners) that were assessed.
Health and safety practices	N.A.
Working Conditions	

1. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

Not Applicable.



# PRINCIPLE 4: BUSINESSES SHOULD RESPECT THE INTERESTS OF AND BE RESPONSIVE TO ALL ITS STAKEHOLDERS

#### **Essential Indicators**

- 1. Describe the processes for identifying key stakeholder groups of the entity.

  Engaging with our stakeholders is vital as it enables us to comprehend and align with their expectations, ultimately leading to better satisfaction. Their diverse needs serve as valuable inputs that shape our goals and strategic decisions. We have identified five (5) distinct stakeholder groups, and we maintain clear commitments to each of them, ensuring we address their specific requirements effectively.
- 2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group

Stakeholder Group	Whether identified as Vulnerable & Marginalised Group (yes/No)	Channels of Communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/ Quarterly/ others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Shareholders and investors	No	Email, SMS, Website	As and When Required	Compliance to laws and regulatory requirement Return of investment/ dividend
Employees	No	Email	As and When Required	Health and safety Grievance redressal Collect feedback and suggestions Ethical behaviour/ statutory compliance Compliances
Value chain Partners	No	Email, SMS, Website	As and When Required	Clarity in terms and conditionsOperational and resource efficienciesEnsuring ethical business conduct
Guest	No	Email, SMS, Advertisement, Website	As and When Required	Ethical business practices Environmental impact Attention to detail
Guest	Yes	Email, SMS, Advertisement, Website	As and When Required	Compliances

#### **Leadership Indicators**

 Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

Effective engagement with stakeholders is the cornerstone driving our sustainable progress and development. To ensure ongoing dialogues with stakeholders, we have established reliable and transparent communication channels with clearly outlined purposes and scope of engagements. Our frequent engagement with our relevant internal/external stakeholder groups have helped us gain a microscopic view of issues that are most material to them and have potential business impact. We have deployed a dedicated Stakeholder Relationship Committee, responsible for providing a detailed insight of the findings of such consultations and strategic ways adopted to address key concerns to the Board on an annual basis.

2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

Yes. The engagement with stakeholders on a continuous basis plays a crucial role in meeting their expectations and enables our company to better serve their needs. By actively involving our stakeholders, we strive to enhance our understanding of their requirements, foster stronger relationships, and ultimately deliver more effective solutions.

3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.

Our company is dedicated to making a positive impact on society through its Corporate Social Responsibility (CSR) initiatives. We have undertaken diverse activities and initiatives that aim to benefit various segments of the society, contributing to their well-being and creating a sustainable and inclusive future.

#### PRINCIPLE 5 BUSINESSES SHOULD RESPECT AND PROMOTE HUMAN RIGHTS

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

	FY 2023 -	023 -24 ( Current Financial Year )			FY 2022 -23 ( Current Financial Year )		
Category	Total (A)	No.of employees Covered (B)	% (B/A)	To	otal (C)	No.of employees Covered (D)	% (D/C)
Employees							
Permanent	871	871	100%	1	71	171	100%
Other than permanent	0	0	_		0	0	_
Total	871	871	100%	1	71	171	100%
,		Wo	rkers			'	
Permanent							
Other than permanent		N.A		N.A			
Total							

2. Details of minimum wages paid to employees and workers, in the following format:

		FY 2023-24 (Current Financial Year)				FY 2022-23 (Previous Financial Year)				ar)
Category	Total (A)	Equal to minimum wage		More than minimum wage		Total (D)	Equal to minimum wage		On Skill upgradation	
		(B) (Number of employees)	% (B / A)	(C) (Number of employees)	% (C / A)	(2)	No. (E)	% (E / D)	No. (F)	% (F / D)
				Emp	loyees					
Male	810	0	0.00%	810	100%	143	0	0.00%	143	100%
Female	61	0	0.00%	61	100%	28	0	0.00%	28	100%
Total	871	0	0.00%	871	100%	171	0	0.00%	171	100%
				Wo	rkers					
Male										
Female	N.A.									
Total										



### 3. Details of remuneration/salary/wages, in the following format:

		Male		Female
	Number	Median remuneration/ salary/wages of respective category (Rs. in lakhs)	Number	Median remuneration/ salary/wages of respective category (Rs. in lakhs)
Board of Directors (BOD)	5	0.21	2	0.13
Key Managerial Personnel (KMP)	3	9.47	-	-
Employees other than BOD and KMP	807	2.57	60	2.57
Workers	-	-	-	-

Note: Managing Director and Joint Managing Director have been counted in both BOD and KMP.

# b. Gross wages paid to females as % of total wages paid by the entity, in the following format:

	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Gross wages paid to females as % of total wage	8.05%	15.41%

- 4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No) Yes
- 5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

The Company places great importance on upholding and respecting human rights, which are considered fundamental and core values. We strive to ensure that all business and employment practices are conducted fairly and ethically, while also promoting and protecting human rights. To maintain transparency and accountability, we review the position of the redressal of complaints/grievances received from our employees, vendors, or customers on a regular basis. We have implemented policies and committees to handle human rights-related issues effectively. The Company has a zero-tolerance for all forms of physical, sexual, psychological, or verbal abuse.

### 6. Number of Complaints on the following made by employees and workers:

	FY 2023-24 ( Current Financial Year )			FY 2022-23 ( Current Financial Year )		
	Filed during the year	Pending resolution at the end of Year	Remarks	Filed during the year	Pending resolution at the end of Year	Remarks
Sexual Harassment	Nil	Nil	NA	Nil	Nil	NA
Discrimination at workplace	Nil	Nil	NA	Nil	Nil	NA
Child Labour	Nil	Nil	NA	Nil	Nil	NA
Forced Labour/Involuntary Labour	Nil	Nil	NA	Nil	Nil	NA
Wages	Nil	Nil	NA	Nil	Nil	NA
Other human rights related issues	Nil	Nil	NA	Nil	Nil	NA

# 7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

Category	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	0	0
Complaints on POSH as a % of female employees / workers	0	0
Complaints on POSH upheld	0	0

# 8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

The Company prioritizes a safe and inclusive workplace for all, regardless of their caste, sex, class, religion and background. We promote human rights and ethical business practices. A formal grievance mechanism is available to all employees to report or raise their concerns confidentially and anonymously.

# 9. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

The Company expects all its business partners to adhere to all applicable regulations including human rights

### 10. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	100%
Forced/Involuntary labour	100%
Sexual Harassment	100%
Discrimination at workplace	100%
wages	100%
Others-please specify	NA

# 11. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above.

Not Applicable

#### **Leadership Indicators**

1. Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints.

There have been no significant human rights grievances / complaints warranting modification / introduction of business processes.

- 2. Details of the scope and coverage of any Human rights due-diligence conducted.
  - Not Applicable
- 3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?
  - Yes, we are committed to ensuring full compliance with the Persons with Disabilities Act 2016, as we actively enhance our premises to provide optimal accessibility for all visitors, including differently abled.
- 4. Details on assessment of value chain partners:
  - findings of such consultations and strategic ways adopted to address key concerns to the Board on an annual basis.



	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Sexual Harassment	
Discrimination at workplace	
Child Labour	Our Company holds the expectation that its value chain partners adhere
Forced Labour/Involuntary Labour	to the utmost standards of business ethics and principles.
Wages	
Others – please specify	

</a>

5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.

Not Applicable

# PRINCIPLE 6: BUSINESSES SHOULD RESPECT AND MAKE EFFORTS TO PROTECT AND RESTORE THE ENVIRONMENT

#### **Essential Indicators**

 Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Whether total energy consumption and energy intensity is applicable to the Company?

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No, the company has not sought any external or 3rd party assurance for the above metrics. However, the Company intends to do so as and when the regulation becomes applicable.

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

Not Applicable

3. Provide details of the following disclosures related to water, in the following format:

Parameter	FY 2023-24 (Current Financial year)	FY 2022-23 (Previous Financial year)				
Water withdrawal by source (in kilolitres)						
1. Surface water						
2. Groundwater						
3. Third Party Water	is consumed judiciously in the office bruner premises.					
4. Seawater / desalinated water						
5. Others ( Drinking water )						
Total Volume of water withdrawal ( in kilolitres $(i + ii + iii + iv + v)$						
Total volume of water consumption (in Kilolitre (Water intensity per rupee of turnover (water consumed / turnover) (1/Rs)						
Water intensity ( Optional ) - the relevant metric may be selected by the entire (KL/FTE)						

**Note:** Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No, the company has not sought any external or 3rd party assurance for the above metrics.

Parameter	FY 2023-24 (Current Financial year)	FY 2022-23 (Previous Financial year)			
Water discharge by destination and level of treatment (in kilolitres)					
(I) To Surface water	0.00	0.00			
No treatment	0.00	0.00			
With treatment – please specify level of treatment	0.00	0.00			
(ii) To Groundwater	0.00	0.00			
No treatment	0.00	0.00			
With treatment – please specify level of treatment	0.00	0.00			
(iii) To Seawater	0.00	0.00			
No treatment	0.00	0.00			
With treatment – please specify level of treatment	0.00	0.00			
(iv) Sent to third-parties	0.00	0.00			
No treatment	0.00	0.00			
With treatment – please specify level of treatment	0.00	0.00			
(v) Others	0.00	0.00			
No treatment	0.00	0.00			
With treatment – please specify level of treatment	0.00	0.00			
Total water discharged (in kilolitres)	0.00	0.00			

5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

Not Applicable

6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Please Specify unit	FY 2023-24 (Current Financial year)	FY 2022-23 (Previous Financial year)
Nox			
Sox			
Particular matter (PM)	Not Applicable		
Persistent Organic Pollutants ( POP )			
Volatile Organic Compounds ( VOC )			
Hazardous air pollutants ( HAP )			
Other - Please Specify			

**Note:** Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No, the company has not sought any external or 3rd party assurance for the above metrics.

# 7. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	FY 2023-24	FY 2022-23
	( Metric Ton of Co2e)	(Current Financial year)	(Previous Financial year)
Total Scope 1 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)  Total Scope 2 emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs,SF6, NF3, if available)  Total Scope 1 and Scope 2 emissions per Million of turnover  Total Scope 1 and Scope 2 emission intensity (optional)— the relevant metric may be selected by the entity		Not Applicable	

**Note:** Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No, the company has not sought any external or 3rd party assurance for the above metrics.

8. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details.

Not Applicable



9. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2023-24 (Current Financial year)	FY 2022-23 (Previous Financial year)		
	Total Waste generated (in metric tonnes)			
Plastic Waste (A)	-	-		
E- Waste (B)	-	-		
Bio - Medical waste (C)	-	-		
Construction and demolition waste (D)	-	-		
Battery Waste (E)	-	-		
Radioactive waste (F)	-	-		
Other Hazardous waste. Please specify, if any. (G)	-	-		
Other Non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector)	-	-		
Total (A+B + C + D + E + F + G + H)	-	-		
For each category of waste generated, total waste recovered through recycling,				

For each category of waste generated, total waste recovered through recycling re-using or other recovery operations (in metric tonnes)

Category of waste		
I.Recycled	NA	NA
ii.Re-used	NA	NA
iii.Other recovery operations	NA	NA
Total	NA	NA
For each category of waste gene	rated, total waste disposed by nature of disposal	method (in metric tonnes)
Category of waste		
I. Incineration	NA	NA
ii. Landfilling	NA	NA
iii. Other disposal operations	NA	NA
Total	NA	NA

Note: No waste to report for the reporting period.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No, the company has not sought any external or 3rd party assurance for the above metrics.

- 10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

  Given the nature of the business, there is no usage of hazardous and toxic chemicals by the Company.
- 11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

Sr. No.	Location of operations/ offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any.
		Not Applicable	

12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and brief details of project	EIA Notification No	Date	Whether conducted by independent external agency (yes / No)	Results communicated in public domain (yes / No)	Relevant Web link
			Not Applicable		

13. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format: Yes

9	Sr. No.	Specify the law/ regulation/ guidelines which was not complied with	Provide details of the non- compliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken, if any
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The company complies with applicable environmental regulations.

#### Leadership Indicators\*

- 1. Water withdrawal, consumption and discharge in areas of water stress (in kilolitres): For each facility / plant located in areas of water stress, provide the following information: (i) Name of the area (ii) Nature of operations (iii) Water withdrawal, consumption and discharge.
  - I. Name of the area:
  - ii. Nature of operations:
  - iii. Water withdrawal, consumption and discharge in the following format:

#### Not Applicable

2. Please provide details of total Scope 3 emissions & its intensity, in the following format:

Parameter	Unit	FY 2023-24	FY 2022-23
<b>Total Scope 3 emissions</b> (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available)	-	-	-
Total Scope 3 emissions per rupee of turnover	-	-	-
Total Scope 3 emission intensity (optional) — the relevant metric may be selected by the entity	-	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No, the company has not sought any external or 3rd party assurance for the above metrics.

- 3. With respect to the ecologically sensitive areas reported at Question 10 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities:

  Not Applicable
- 4. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact 2ue to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

S. No.	Initiative undertaken	Details of the initiative (Web-link, if any, may be provided along-with summary)	Outcome of the initiative
1.	Digital initiatives for Going Paperless	We promote and encourage extensive use of technology in our everyday lives. Our aim is to significantly bring down the use of paper, and fuel by contributing to a healthy environment. As a responsible organization, we are gradually adopting electronic document management and other digital tools to go paperless and go digital	The Company has recently implemented many digital initiatives which has resulted in almost zero usage of papers in the operations of MSME.
2.	Digital Meetings	and go digital	The Company has started doing review meetings with operational team through virtual mode which has reduced a significant amount of fuel expenses.



5. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.

Yes, the Company has a board approved Business Continuity Plan (BCP) in place. The BCP envisages the likely disruptive events, their probability and impact on business operations which is assessed through business impact analysis. These aim to eliminate or minimise any potential disruption to critical business operations.

6. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.

#### **Not Applicable**

7. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts:

#### **Not Applicable**

# PRINCIPLE 7 BUSINESSES, WHEN ENGAGING IN INFLUENCING PUBLIC AND REGULATORY POLICY, SHOULD DO SO IN A MANNER THAT IS RESPONSIBLE AND TRANSPARENT

#### **Essential Indicators**

1. a. Number of affiliations with trade and industry chambers/ associations.

Nil

b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.

Sr. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/National)		
Not Applicable				

2. Provide details of corrective action taken or underway on any issues related to anti- competitive conduct by the entity, based on adverse orders from regulatory authorities.

Not Applicable, as there were no instances of non-compliance of anti- competitive laws, by the entity. Further, there were no adverse orders from regulatory authorities on any issues related to anti- competitive conduct by the entity.

#### Leadership Indicators

1. Details of public policy positions advocated by the entity:

None.

### PRINCIPLE 8 BUSINESSES SHOULD PROMOTE INCLUSIVE GROWTH AND EQUITABLE DEVELOPMENT

At Praveg, we strongly believe in the inherent interconnectedness of businesses and society. Taking cognisance of the fact that they are inextricably linked, we understand that the well-being and progress of one significantly impacts the other. We deeply embrace our responsibility to empower, uplift and make a difference in the lives of such individuals and communities

As catalysts of positive change, we seek to usher in transformative change fully capable of significantly enhancing the livelihood opportunities for the underserved and underrepresented, thereby fostering a future that is brighter and more equitable. To this end, we have successfully undertaken and implemented Corporate Social Responsibility (CSR) projects, focused on promoting affordable and quality healthcare and education. We believe that these initiatives can help create sustainable communities. To ensure the effective implementation of these projects, the board of directors maintains an oversight of the Company's vision for advancing livelihood through the CSR Committee and by structuring and reviewing the guiding principles of our CSR Policy.

#### **Essential Indicators**

- 1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.
  - The CSR programs are not eligible for Impact assessment. However, the Company ensures that the CSR activities conducted by the Company are in line with the CSR policy.
- 2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:
  - Not Applicable. No rehabilitation and resettlement were undertaken by the company.

3. Describe the mechanisms to receive and redress grievances of the community.

At Praveg, we take our stakeholders' feedback and grievances seriously and address them with agility. Our stakeholders can directly report their concerns to our partners or our employees, who promptly and effectively work toward addressing them or escalate them to the relevant appropriate authority within the organisation.

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

To reduce our environmental impact, we prioritize on sourcing input from local vendors. This approach to sourcing inputs locally enables us to contribute significantly to communal development by stimulating the local economies and creating employment opportunities.

Percentage of input material (inputs to total inputs by value) sourced from suppliers:	FY (2023-24)	PY (2022-23)
Directly sourced from MSMEs/ small producers	NA	NA
Sourced directly from within the district and neighbouring districts	NA	NA

5 Job Creation in smaller towns- Disclose wages paid to persons employed (including employees or workers employed on a permanent or non permanent/ on contract basis) in the following locations, as % of total wage cost:

Location	FY (2023-24)	PY (2022-23)
Rural	4.68%	0.00%
Semi-Urban	13.89%	10.00%
Urban	18.43%	15.00%
Metropolitan	63.00%	75.00%

#### **Leadership Indicators**

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

Not Applicable

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

Not Applicable

- 3. a. Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups? (Yes/No)
  - b. From which marginalized /vulnerable groups do you procure?
  - c. What percentage of total procurement (by value) does it constitute?

The Company does not have dedicated policy dictating preferential procurement from suppliers comprising marginalised/vulnerable groups. However, in our endeavour to fostering sustainable livelihood, we will strive to actively seek out and collaborate with suppliers who come from marginalised backgrounds or communities and provide then with opportunities to sell their goods and services to our organisation.

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

Being in hospitality business, we do not have any aspects of our operations/business linked to any form of intellectual properties owned or acquired based on traditional knowledge.

Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

Not Applicable.



#### 6.Details of beneficiaries of CSR Projects:

CSR Project	No. of persons benefitted from CSR Projects	% of beneficiaries from vulnerable and marginalized groups*
Apna Ghar, Umta, Mehsana Dist. Setting up homes for women and orphans; day care centres and such other facilities for senior citizens and measures for reducing inequalities faced by socially and economically backward groups	The nature of the project is ongoing and the project is under implementation	100%

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# PRINCIPLE 9 BUSINESS SHOULD ENGAGE WITH AND PROVIDE VALUE TO THEIR CUSTOMERS AND CONSUMERS IN A RESPONSIBLE MANNER

At Praveg, guests take precedence above all else and we leave no stone unturned to surpass their expectations at every turn. The loyalty and trust that our guests bestow upon us are a testament to our unmatched excellence and the dedication exhibited by our people.

Through established mechanisms, we make consistent efforts to gather guest feedback and suggestions on an ongoing basis. We also recognise the crucial role of our guests in fulfilling our sustainability goals and anticipate valuable guest feedback for further advancing our sustainability efforts in our stays.

#### **Essential Indicators**

#### 1.Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

At Praveg, we place substantial reliance on the invaluable feedback provided by our guests which acts as a guiding force to accelerate our growth trajectory. Every feedback is important to us and therefore, we have established seamless processes and procedures in place to systematically gather guest feedback and take prompt actions upon evaluation. We are committed to ensuring that our guest can reach us easily and conveniently at all times. To ensure seamless accessibility, we provide multiple channels for our guests to raise grievances and provide feedback through e-mail, phone calls and social media platforms.

We are committed to promptly and effectively addressing any inquiries or issues that our guests may have, ensuring their utmost satisfaction. To ensure a comfortable stay, we entrust our capable employees with the responsibility of actively seeking feedback from our guests during and at the end of each stay. For matters requiring exceptional care, they are escalated to the General Manager of the respective hotels.

2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

As a percentage to total turnover			
Environmental and social parameters relevant	NA as we do not have specific consumer products. We offer our guests combination of products (hotel room, food, etc.) and services (check-in, dining, spa, swimming pool).		
Safe and responsible usage	All ESG efforts by the Company get included in any service that we provide. Therefore, we are dedicated to operating in a manner that		
Recycling and/or safe disposal	acknowledges and addresses environmental and social concerns, while promoting efficient resource utilisation and implementing robust waste management practices based on the principles of recycling and reuse to the product		

3. Number of consumer complaints in respect of the following:

	FY 2023-24 (Current Financial Year)			FY 2022-23 (Previous Financial Year)		
	Received during the year	Pending resolution at end of year	Remarks	Received during this year	Pending resolution at end of year	Remarks
Data Privacy	0	0	NA	0	0	NA
Advertising	0	0	NA	0	0	NA
Cyber-security	0	0	NA	0	0	NA
Delivery Of Essential Services	0	0	NA	0	0	NA
Restrictive Trade Practices	0	0	NA	0	0	NA
Unfair Trade Practices	0	0	NA	0	0	NA
Other	0	0	NA	0	0	NA

4. Details of instances of product recalls on account of safety issues:

	Number	Reason for recall	
Voluntary recalls		the company is not facturing of any product	
Forced recalls	involved in the manuf		

- 5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.
  - The Company has in place a risk management framework which is being undertaken by the Risk Management Committee of the Company on a regular basis. The committee oversees the risks associated with cyber security, data privacy and IT related issues.
- 6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty/action taken by regulatory authorities on safety of products/services:
  - There are no corrective actions underway on cyber security in the reporting year.
- 7. Provide the following information relating to data breaches:
  - a) Number of instances of data breaches: Nil
  - b) Percentage of data breaches involving personally identifiable information of customers: Nil
  - c) Impact, if any, of the data breaches: Not Applicable



#### **Leadership Indicators**

1. Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available).

https://www.dizcoverpraveg.com/ | https://www.tentcitynarmada.com/ | https://www.tentcityayodhya.com/

https://www.whiterannresort.com/ | https://www.pravegbeachresortdaman.com/ | https://www.pravegbeachresortdiu.com/

https://www.pravegresortdholavira.com/ | https://www.tentcityvaranasi.com/ | https://www.eulogiahotels.com/grandeulogia/

For any further inquiries, customers can also reach out to us at the contact details provided on our website or physically visit our hotels.

Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.

(((\*)))/·\((\*)))/·\((\*)))/·\((\*)))/·\((\*)))

- At Praveg, we ensure that our customers / guests are well-informed about the safe and responsible use of our services. We offer comprehensive information on our website and through regular communications. Our dedicated team members at branches and resorts also play a crucial role in educating our valued members about these practices, ensuring they can enjoy our services safely.

  Additionally, we reinforce the message of safe and responsible service usage through strategically placed signage at our resorts. Moreover, digital signages and fire emergency exit instructions are prominently displayed in key areas like lobbies, elevators or common areas to inform guests about any potential disruptions.
- 3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.

  During the year, there were no major disruptions of critical services. Although, Praveg has various channels of communication, it will use for customer interactions in cases of service disruption or discontinuation. Modes of communication include emailers, the website and physical channels such as call centres for resorts/hotels/tent city. Based on the contingency and its intensity and urgency, Praveg may choose to deploy the most appropriate channel(s).
- 4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/ Not Applicable) If yes, provide details in brief.
  Not Applicable. We are a hospitality company and are not involved in the manufacturing of any product. We are complying with all the laws and regulations applicable to us by virtue of the nature of the business we are in.
- 5. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)

  Guest satisfaction is our foremost priority. Given the nature of our business, we actively seek and receive individual feedback from our guests and leverage the insights gathered for continuous improvement and increased satisfaction. Our pursuit of enhanced guest satisfaction is facilitated by the implementation of feedback process, which help us stay up to date with change in customer demands and tailor our services accordingly. Further, the Company endeavours to make the most of our marketing channels as an opportunity to gauge the feedback and suggestion from various stakeholders.
- 6. Provide the following information relating to data breaches:
  - a) Number of instances of data breaches along with impact None
  - b) Percentage of data breaches involving personally identifiable information of customers None